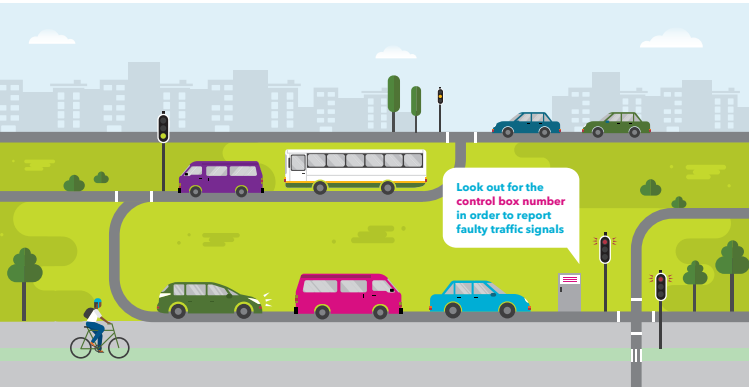




CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD



REPORT FAULTY TRAFFIC SIGNALS – MAKE ROADS SAFER

The City of Cape Town's road network incorporates 1 661 signalised intersections that enhance safety for pedestrians and motorists using the road network and contribute to the efficient flow of traffic.

If one signalised intersection is faulty, it could cause congestion during peak travel periods. It is the duty of all motorists and pedestrians to notify the City of any irregularities or faulty traffic signals to help aid traffic flow.

REPORT

A FAULTY TRAFFIC SIGNAL

The City aims to repair or correct any faulty traffic signals immediately once notified. Make sure to report any faulty traffic signals at once.

How to report a faulty traffic signal:



Contact the Transport Information Centre (TIC) immediately on 0800 65 64 63 (free call) or email transport.info@capetown.gov.za. The TIC is available 24/7 with help in Afrikaans, English and isiXhosa.



Provide your contact details, the street address and suburb where you spotted the faulty traffic signal and the unique identification number that each signalised intersection has displayed on its control box e.g 10077.



Alternatively you can log a service request on the City's website (www.capetown.gov.za). Choose 'Report a fault' and select 'Roads and Stormwater (Maintenance required)' with the appropriate option.



Make sure you keep your reference number.

DID YOU KNOW?

All traffic lights in the city use light emitting diode (LED) technology for energy efficiency and operational reliability.

This leaflet and other useful guides are available electronically. Visit www.tct.gov.za/en/resources/information-guides/