



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD



REPORT A POTHOLE - GET IT FIXED

In wet weather small cracks appear in the road surface, filling with water and becoming wider and deeper. These soon become potholes that damage cars and tyres or cause accidents.

The City of Cape Town fixes potholes every day across the city. We can't fix the one in your road unless you report it. The longer you wait, the worse it will get.

REPORT A POTHOLE

The City aims to repair potholes within 72 hours after being reported. Sometimes, if the structure of the road is damaged, it may take longer.

How to report a pothole:



Contact the Transport Information Centre (TIC) immediately on 0800 65 64 63 (free call) or email transport.info@capetown.gov.za. The TIC is available 24/7 with help in Afrikaans, English and isiXhosa.



Provide your contact details, the street address and suburb where you spotted the pothole, as well as the nearest street corner, so that the repair team can find it fast.



Alternatively you can log a service request on the City's website (www.capetown.gov.za). Choose 'Report a fault' and select 'Roads and Stormwater (Maintenance required)' with the 'Repair a pothole' option.



Make sure you keep your reference number.

DID YOU KNOW?

The City of Cape Town maintains more than 10 600 km of road as part of a safe and functional road network. The City needs your help to do this. Report any problem on the road network to the TIC.

This leaflet and other useful guides are available electronically. Visit www.tct.gov.za/en/resources/information-guides/